



Dear Valued Customer,

We know you are undoubtedly immersed in managing your business through the extremely difficult business conditions resulting from the COVID-19 crisis. Your business is important to us so we want to provide you with a brief message about the actions implemented to do all we can to keep our team healthy and continue as an important partner for your supply chain needs.

We aggressively implemented new work environments, processes and practices that not only follow, but exceed guidelines of the CDC to limit exposure to COVID19 for our employees, our customers and our community.

Our warehouse remains open at full capacity for both inbound and outbound shipments.

Our sales team is also fully functional and ready to serve you during these difficult and trying times. In addition, you can also visit our online store to make a purchase 24/7. www.telexpresslive.com

In order to continue to serve you during this crisis, we are developing contingency plans to address any material, labor or other supply chain disruptions that may arise. TelExpress has a long history of staying strong through challenging times and we will weather this storm.

Please do not hesitate to contact us to discuss any of your business needs or concerns. We're committed to do all we can to continue to serve your supply chain needs and solutions and, most importantly, help keep our team and community healthy and safe.

Thanks again for your business and for reading our message.

Sign up using our online portal for immediate access to your purchase order information including tracking, packing slips and invoices. Register now at: <https://portal.telexpressinc.com>

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